

Privacy Policy

Kiddi Galore Limited (“we’ or “us” or “our”) is committed to protecting your privacy. Our Privacy policy explains how we collect, use and protect information about you in the scenarios that are described in section 2 below. By taking any of the actions listed within that section, you agree that we may collect and use your information in the ways described in this privacy policy.

Topics covered in our privacy policy:

1. Who we are
2. How we collect information
3. What we use your information for
4. Cookies and Traffic data
5. Your information
6. Changes to our privacy policy
7. Security and storage of information
8. Transfers outside Europe
9. Other Sites
10. Further Information

1. Who we are

We are a limited company registered in England and Wales under company number 6219164. Our registered office is at 6 Kingsley Way Whiteley PO15 7NL.

2. How we collect information

We will collect information from you if you:

- Register to pay by debit or credit card on our website; this will include your name, address, email address and telephone number. We may ask you to provide additional information about your child who will be attending out nursery/clubs;
- place an order for products or services on our website, this will include your name (including business name), address, contact details (including telephone number and email address) and your payment details;
- provide your contact details to us when registering to use or accessing any product or service we provide (including any Apps we may offer);
- contact us offline for example by telephone, fax, email or post;

3. What we use your information for

We will use your personal information to provide any information on services that you have requested or any products that you have ordered. We may also contact you for feedback on your use of our products, services or our website.

We may use your personal data for internal purposes such as auditing, data analysis, and research to improve Kiddi Galore's products, services, website, and customer communications.

If you enter into a prize draw or competition, we may use the information you provide to administer those programmes.

We may also use your information to send important notices, such as communications about purchases and changes to our terms, conditions and policies. Because this information is important and sometimes critical, you may not opt out of receiving these communications.

Marketing

From time to time, we may use your information to contact you with details about our products and services which we feel may be of interest to you

You have the right at any time to stop us from contacting you for marketing purposes. If you wish not to be contacted by us you can send us an email with your request to info@kiddigalore.co.uk.

4. Cookies and Traffic Data

Cookies are small text files which are transferred from our website, product or service and stored on your computer's hard drive. They are widely used in order to help websites work, or work more efficiently, as well as to provide general usage information to the owners of the site.

There are different types of cookies

Session Cookies - We use session cookies on our website and in some of our products or services to identify and track users and to remember what is in your shopping basket (where relevant) and we also use session cookies in the VSP Admin reporting system to remember customer information used to complete transactions through the VSP Terminal. Our session cookies may contain your customer account number and email address. These session cookies are deleted when you close your browser or leave your session in the product or service.

Persistent Cookies - Persistent cookies enable our website, product or service to "remember who you are" and to remember your preferences on our website. Persistent cookies will stay on your computer or device after you close your browser or leave your session in the product or service.

How to disable cookies

Most web browsers allow some control to restrict or block cookies if you wish, however if you disable cookies you may find this affects your ability to use certain parts of our website, products or services. For more information about cookies and instructions on how to adjust your browser settings, see the Internet Advertising Bureau website www.youronlinechoices.co.uk.

5. Your information

If we hold any information about you which is incorrect or if there are any changes to your details please let us know so that we can keep our records accurate and up to date. If you would like to update your records or see a copy of the information that we hold about you, you can contact us at by email at info@kiddigalore.co.uk. If you request a copy of your information you will need to pay a statutory fee which is currently £10.

6. Changes to our privacy policy

We may change our privacy policy from time to time. We will always update the privacy policy on our website, so please try to read it when you visit the website.

7. Security and storage of information

We will keep your information secure by taking appropriate technical and organisational measures against its unauthorised or unlawful processing and against its accidental loss, destruction or damage.

Some communications sent over the internet, such as email, may not be secured unless they are encrypted. Although we do our best to monitor and improve how we protect your personal data, we cannot guarantee the security of your data which is transmitted to our website or other products and services via an internet or similar connection and any transmission of data to our site is at your own risk.

If we have given you (or you have chosen) a password to access certain areas of our website, product or service please keep this password safe - we will not share this password with anyone.

8. Other Sites

If you follow a link from our website, product or service to another site or service, this policy will no longer apply. We are not responsible for the information handling practices of third party sites or services and we encourage you to read the privacy policies appearing on those sites or services.

10. Further Information

If you would like further information about data protection, or if you would like to view the register of Data Controllers, you can visit the Information Commissioner's site at www.ico.gov.uk.